



## Epson WorkForce Enterprise AM-C550

- PrecisionCore Heat-Free Technology – simple, smart and clean solution that delivers outstanding quality with low waste
- Powerful business productivity – print speed of 55 ISO ppm<sup>1</sup> (mono/colour); fast first page out time of 5.7 sec
- Engineered for reliable performance – recommended monthly print volume up to 30,000 pages
- Remarkable image quality – DURABrite® Pro fast-drying, water-resistant pigment ink delivers vivid colour and crisp black text
- Robust security – full suite of advanced security features
- Compatible with Epson® Solutions Suite and industry-leading third-party solutions – Epson Open Platform for seamless workflow integration
- Intuitive operation – large, user-friendly 10.1" colour touchscreen with customisable interface
- Small footprint – uses the least amount of floor space in its class<sup>2</sup>

# Epson WorkForce Enterprise AM-C550

## Product Specifications

PRINT		FAX (optional)	
Printing technology	PrecisionCore Heat-Free 4-colour (CMYK) drop-on-demand line head inkjet technology	Type	Walk-up black-and-white and colour
Maximum print resolution	600 x 1200 dpi	Transmission types	Super G3 Fax, IP (T.38) fax
Print speed <sup>1</sup>	55 ISO ppm	Receive memory	6 MB
Print features	Simplex, duplex, collating, rotate-sort, mixed paper sizes, secure printing, watermark, poster printing	Speed dial numbers	Up to 2,000
<b>MOBILE PRINTING AND SCANNING</b>		<b>Fax features</b>	
Epson Connect Solutions	Epson Email Print, Epson Remote Print, Epson Smart Panel App	Send, receive, fax to email, fax to folder, inbox, password delayed send, sharpness, copy ratio, PC fax, group dial (up to 200 groups)	
FPOT (First page out time)	5.7 s	<b>AUTO DOCUMENT FEEDER</b>	
Recommended duty cycle per month	30,000 (maximum)	Support paper thickness	52 – 128 gsm
Compatible paper weight	52 gsm to 300 gsm	Paper capacity/number of originals	100 sheets, 80 gsm
Other	AirPrint®, Mopria® Print Service, Scan to Cloud	Automatic 2-sided scan/copy/fax	Yes
<b>COPY</b>		<b>CONNECTIVITY</b>	
Copy speed flatbed <sup>3</sup>	55 ISO cpm (mono/colour)	Standard connectivity	SuperSpeed USB 3.0, ethernet – 1000Base-T/100Base-TX/10Base-T, wireless LAN (optional), Wi-Fi Direct® (optional)
Maximum copy size	215.9 mm x 279.4 mm	Operating systems	Windows® 11 (64-bit), Windows 10 (32-bit, 64-bit), Windows 8, 8.1 (32-bit, 64-bit), Windows 7 (32-bit, 64-bit), Windows Server® 2008 <sup>6</sup> – Windows Server 2022 <sup>6</sup> , Mac® OS X® 10.9.5 – macOS® 12.x <sup>7</sup> , Print/Scan Chromebook™ OS ver.89 or later
Input copy resolution (dpi)	Maximum 600 x 600	<b>GENERAL</b>	
Copy features	Automatic 1-sided to 2-sided, fit to page, automatic reduction and enlargement (25% – 400%), free-form magnification, ID copy, adjustable copy density, collate 100 sheets, page numbering, message stamp, date stamp, 1-sided to 2-sided, 2-sided to 1-sided, 2-sided to 2-sided, adjustments – density, contrast, colour, sharpness, text enhancement, mixed-size originals	Display	10.1" colour touchscreen
<b>SCAN</b>		Temperature	Operating: 10°C to 35°C, Storage: -20°C to 40°C
Scanner type	Colour flatbed/auto 2-sided ADF	Noise level	Less than 55 dB
Scanner sensor	Colour CIS	Rated voltage / frequency	AC 100 V – 240 V / 50 Hz – 60 Hz
Optical resolution	600 dpi	Power consumption (approximate)	Maximum: 190 W Standalone copy printing: 86 W Ready mode: 36 W Sleep mode: 0.9 W TEC rating: 0.21 kWh/week
Hardware resolution	Maximum 600 x 1200 dpi	Paper handling	Up to 160 gsm standard cassette tray. Number of paper trays - 1 standard tray with optional single and dual cassettes. Maximum 4 trays: 2,100 sheets.
Maximum resolution	9600 dpi interpolated	Weight and dimensions (W x D x H)	Main unit with optional single and dual cassette: 465 mm x 490 mm x 938 mm
Scanner speed <sup>4</sup>	ADF simplex 50 ipm/duplex 100 ipm	Software available <sup>8</sup>	Epson printer driver, PCL 5 driver emulation <sup>9</sup> , PCL 6 driver emulation <sup>9</sup> , Adobe® PostScript® 3™, Document Capture Pro
Scan features	Scan to PC (USB and network), scan to cloud <sup>5</sup> , scan to email (SSL), scan to network folder, LDAP support, scan to memory card/flash drive, TWAIN output format (PDF, JPEG, TIFF, Multi-TIFF, BMP[Win], PNG), skip blank pages, remove shadows/punch holes, density adjustment, optical character recognition (optional)	Epson Solutions Suite	Epson Device Admin, Epson Print Admin, Epson Print Admin Serverless, Epson Remote Services, Document Capture Pro



Here at Epson, our technology is driven by our commitment to society and the environment. We focus on the essential and eliminate the unnecessary to create greater value. With this philosophy at our core, Epson has always strived to meet sustainability needs and will continue to do so.

1 Mono and colour print speeds are measured in accordance with ISO/IEC 24734. Actual print times will vary based on factors including system configuration, software and page complexity.

For more information, [www.epson.com.au/printspeed/](http://www.epson.com.au/printspeed/)

2 Floor space defined as width x depth of main unit base, compared to similarly featured A4 colour laser printers and copiers at 41–50 ppm based on manufacturers' specifications and industry available data as of Jan 2024.

3 Mono and colour copy speeds are determined in accordance with ISO/IEC 29183. Actual copy times will vary based on factors including system configuration, and page complexity. For more information, visit [www.epson.com.au/printspeed/](http://www.epson.com.au/printspeed/)

4 Based on 200 dpi, letter-size (215.9 mm x 279.4 mm), in mono or colour.

5 Requires an internet connection, a free Epson Connect account and a destination email address or cloud storage account. For a list of supported cloud services, visit [www.epson.com.au/connect](http://www.epson.com.au/connect)

6 Only printing and scanning are supported under Windows Server OS.

7 Some applications and/or functions may not be supported under Mac OS X.

8 Internet access is required to install OS X drivers and software.

9 Not all media types are supported for PCL printing.

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