



## Epson WorkForce Enterprise AM-C550

- PrecisionCore Heat-Free Technology – simple, smart and clean solution that delivers outstanding quality with low waste
- Powerful business productivity – print speed of 55 ISO ppm<sup>1</sup> (mono/colour); fast first page out time of 5.7 sec
- Engineered for reliable performance – recommended monthly print volume up to 30,000 pages
- Remarkable image quality – DURABrite® Pro fast-drying, water-resistant pigment ink delivers vivid colour and crisp black text
- Robust security – full suite of advanced security features
- Compatible with Epson® Solutions Suite and industry-leading third-party solutions – Epson Open Platform for seamless workflow integration
- Intuitive operation – large, user-friendly 10.1" colour touchscreen with customisable interface
- Small footprint – uses the least amount of floor space in its class<sup>2</sup>

# Epson WorkForce Enterprise AM-C550

Product Specifications	
<b>PRINT</b>	
Printing technology	PrecisionCore Heat-Free 4-colour (CMYK) drop-on-demand line head inkjet technology
Maximum print resolution	600 x 1200 dpi
Print speed <sup>1</sup>	55 ISO ppm
Print features	Simplex, duplex, collating, rotate-sort, mixed paper sizes, secure printing, watermark, poster printing
<b>MOBILE PRINTING AND SCANNING</b>	
Epson Connect Solutions	Epson Email Print, Epson Remote Print, Epson Smart Panel App
FPOT (First page out time)	5.7 s
Recommended duty cycle per month	30,000 (maximum)
Compatible paper weight	52 gsm to 300 gsm
Other	AirPrint®, Mopria® Print Service, Scan to Cloud
<b>COPY</b>	
Copy speed flatbed <sup>3</sup>	55 ISO cpm (mono/colour)
Maximum copy size	215.9 mm x 279.4 mm
Input copy resolution (dpi)	Maximum 600 x 600
Copy features	Automatic 1-sided to 2-sided, fit to page, automatic reduction and enlargement (25% – 400%), free-form magnification, ID copy, adjustable copy density, collate 100 sheets, page numbering, message stamp, date stamp, 1-sided to 2-sided, 2-sided to 1-sided, 2-sided to 2-sided, adjustments – density, contrast, colour, sharpness, text enhancement, mixed-size originals
<b>SCAN</b>	
Scanner type	Colour flatbed/auto 2-sided ADF
Scanner sensor	Colour CIS
Optical resolution	600 dpi
Hardware resolution	Maximum 600 x 1200 dpi
Maximum resolution	9600 dpi interpolated
Scanner speed <sup>4</sup>	ADF simplex 50 ipm/duplex 100 ipm
Scan features	Scan to PC (USB and network), scan to cloud <sup>5</sup> , scan to email (SSL), scan to network folder, LDAP support, scan to memory card/flash drive, TWAIN output format (PDF, JPEG, TIFF, Multi-TIFF, BMP[Win], PNG), skip blank pages, remove shadows/punch holes, density adjustment, optical character recognition (optional)
<b>FAX (optional)</b>	
Type	Walk-up black-and-white and colour
Transmission types	Super G3 Fax, IP (T.38) fax
Receive memory	6 MB
Speed dial numbers	Up to 2,000
Fax features	Send, receive, fax to email, fax to folder, inbox, password delayed send, sharpness, copy ratio, PC fax, group dial (up to 200 groups)
<b>AUTO DOCUMENT FEEDER</b>	
Support paper thickness	52 – 128 gsm
Paper capacity/number of originals	100 sheets, 80 gsm
Automatic 2-sided scan/copy/fax	Yes
<b>CONNECTIVITY</b>	
Standard connectivity	SuperSpeed USB 3.0, ethernet – 1000Base-T/100Base-TX/10Base-T, wireless LAN (optional), Wi-Fi Direct® (optional)
Operating systems	Windows® 11 (64-bit), Windows 10 (32-bit, 64-bit), Windows 8, 8.1 (32-bit, 64-bit), Windows 7 (32-bit, 64-bit), Windows Server® 2008 <sup>6</sup> – Windows Server 2022 <sup>6</sup> , Mac® OS X® 10.9.5 – macOS® 12.x <sup>7</sup> , Print/Scan Chromebook™ OS ver.89 or later
<b>GENERAL</b>	
Display	10.1" colour touchscreen
Temperature	Operating: 10°C to 35°C, Storage: -20°C to 40°C
Noise level	Less than 55 dB
Rated voltage / frequency	AC 100 V – 240 V / 50 Hz – 60 Hz
Power consumption (approximate)	Maximum: 190 W Standalone copy printing: 86 W Ready mode: 36 W Sleep mode: 0.9 W TEC rating: 0.21 kWh/week
Paper handling	Up to 160 gsm standard cassette tray. Number of paper trays - 1 standard tray with optional single and dual cassettes. Maximum 4 trays: 2,100 sheets.
Weight and dimensions (W x D x H)	Main unit with optional single and dual cassette: 465 mm x 490 mm x 938 mm
Software available <sup>8</sup>	Epson printer driver, PCL 5 driver emulation <sup>9</sup> , PCL 6 driver emulation <sup>9</sup> , Adobe® PostScript® 3™, Document Capture Pro
Epson Solutions Suite	Epson Device Admin, Epson Print Admin, Epson Print Admin Serverless, Epson Remote Services, Document Capture Pro

1 Mono and colour print speeds are measured in accordance with ISO/IEC 24734. Actual print times will vary based on factors including system configuration, software and page complexity. For more information, [www.epson.com.au/printspeed/](http://www.epson.com.au/printspeed/)

2 Floor space defined as width x depth of main unit base, compared to similarly featured A4 colour laser printers and copiers at 41–50 ppm based on manufacturers' specifications and industry available data as of Jan 2024.

3 Mono and colour copy speeds are determined in accordance with ISO/IEC 29183. Actual copy times will vary based on factors including system configuration, and page complexity. For more information, visit [www.epson.com.au/printspeed/](http://www.epson.com.au/printspeed/)

4 Based on 200 dpi, letter-size (215.9 mm x 279.4 mm), in mono or colour.

5 Requires an internet connection, a free Epson Connect account and a destination email address or cloud storage account. For a list of supported cloud services, visit [www.epson.com.au/connect](http://www.epson.com.au/connect)

6 Only printing and scanning are supported under Windows Server OS.

7 Some applications and/or functions may not be supported under Mac OS X.

8 Internet access is required to install OS X drivers and software.

9 Not all media types are supported for PCL printing.

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