Contents

Safety Instructions

- Safety Instructions 2
- Notes on Handling and Storage 10

Support and Service Guide

- Utility Software 14
- Problem Check Sheets 15
- Epson Projector Contact List 17

Safety Instructions

All safety and operating instructions should be read before using the projector. After you have read all instructions, save this information for later reference. To prevent personal injury or damage to property, the following symbols are used to show dangerous operation or handling. Make sure you understand them properly when reading the guide.

Explanation of symbols

⚠ **Warning**	This symbol indicates information that, if ignored, could possibly result in serious personal injury or even death due to incorrect handling.
⚠ **Caution**	This symbol indicates information that, if ignored, could possibly result in personal injury or physical damage due to incorrect handling.

Symbols indicating an action that must not be done


Do not do


Do not disassemble


Do not touch


Do not wet


Do not use in wet areas


Do not place on an unstable surface

Symbols indicating an action that should be done


Instructions


Disconnect the plug from the outlet

⚠ Warning

Unplug the projector from the outlet and refer all repairs to qualified service personnel under the following conditions:

- If smoke, strange odors or strange noises come from the projector.
- If liquid or foreign objects get inside the projector.
- If the projector has been dropped or the housing has been damaged.

Continuing to use under these conditions may result in fire or electric shock.
Do not try to repair this projector yourself. Refer all repairs to qualified service personnel.
Place the projector near an outlet where the plug can be easily unplugged.


Disconnect the plug from the outlet

Never open any covers on the projector except as specifically explained in the User's Guide. Never attempt to disassemble or modify the projector (including consumables). Refer all repairs to qualified service personnel.

Electrical voltages inside the projector can cause severe injury.


Do not disassemble

If you are installing the projector on the ceiling, this projector should be installed by qualified technicians using only approved mounting equipment.

If installation work is not carried out correctly, the projector could fall down. This may result in injury or accidents. Contact your dealer to carry out the installation work.


Instructions

If you use a ceiling mount and apply adhesives to the mount to prevent the screws from loosening, or if you use lubricants or oils on the projector, the projector housing may crack and the projector may fall from its ceiling mount. This could cause serious injury to anyone under the mount and could damage the projector. When installing or adjusting a ceiling mount, do not use adhesives to prevent the screws from loosening and do not use oils or lubricants.


Do not do

Do not use the projector where it may be exposed to rain, water, or excessive humidity.


Do not use in wet areas

⚠ Warning

Use the type of power source indicated on the projector. Use of a different power source may result in fire or electric shock. If you are not sure of the power available, consult your dealer or power company.


Do not do

Check the specifications of the power cable. Using an inappropriate power cable could result in fire or electric shock.

The power cable supplied with the projector is intended to comply with power supply requirements for the country of purchase. If you use the projector in the country where it was purchased, only use the power cable that came with the projector. If you use the projector in a country other than where it was purchased, use the correct power cable for that country.


Instructions

Take the following precautions when handling the plug.

Failure to comply with these precautions could result in fire or electric shock.

- Do not overload wall outlets, extension cables, or power strips.
- Do not insert the plug into a dusty outlet.
- Insert the plug firmly into the outlet.
- Do not hold the plug with wet hands.
- Do not pull the power cable when disconnecting the plug; always be sure to hold the plug when disconnecting it.


Instructions

Do not use the power cable that is damaged. Fire or electric shock may result.

- Do not modify the power cable.
- Do not place heavy objects on top of the power cable.
- Do not bend, twist or pull the power cable excessively.
- Keep the power cable away from hot electrical appliances.

Contact your dealer if the cable becomes damaged.


Do not do

Do not touch the plug during an electrical storm. Otherwise, you may receive an electric shock.


Do not touch

⚠ Warning

Do not place any containers of liquid on top of the unit.

Spilling liquid of any kind into the projector may result in fire or electric shock.



Do not wet

Do not look into the lens when the projector is on. The bright light can damage your eyes.



Do not do

Do not insert or drop metal, flammable, or foreign objects into the projector's vents or openings nor leave them nearby.

Doing so may result in fire, electric shock, or burns.



Do not do

A mercury lamp with high internal pressure is used as the projector's light source. Be sure to observe the instructions below.

If the following points are not observed, injury or poisoning may result.

- Do not disassemble or damage the lamp or subject it to any impacts.
- The gases inside mercury lamps contain mercury vapor. If the lamp breaks, ventilate the room to prevent the gases that are released from being inhaled or coming into contact with the eyes or mouth.
- Do not bring your face close to the projector while it is in use.
- Particular care should be taken when the projector is installed to a ceiling, as small pieces of glass may fall down when the lamp cover is removed. When cleaning the projector or replacing the lamp yourself, be very careful not to allow such pieces of glass to get into the eyes or mouth.

If the lamp breaks and gases or fragments of broken glass from the lamp are inhaled or get into the eyes or mouth, or if any other ill effects are noticed, immediately seek medical advice. In addition, consult your local regulations regarding proper disposal and do not place in the trash.



Instructions

⚠ Warning

Do not leave the projector or the remote control with batteries inside a vehicle with the windows closed, in places where they will be exposed to direct sunlight, or in other places that may become extremely hot.

Thermal deformation or technical malfunction may occur, which could result in fire.


Do not do

Do not use sprays containing a flammable gas to remove dirt or dust which is adhering to parts such as the lens or filter of the projector.

Because the lamp inside the projector becomes very hot during use, the gases may ignite and result in a fire.


Do not do

Do not use the projector in places where flammable gases or explosive gases may be present in the atmosphere.

Because the lamp inside the projector becomes very hot during use, the gases may ignite and result in a fire.


Do not do

⚠ Caution

Do not use the projector in places where there is a lot of humidity or dust, near cooking or heating appliances, or in places where it may come into contact with smoke or steam.
Do not use or store this projector outdoors for an extended length of time.

Fire or electric shock may result.


Do not do

Do not block the slots and opening in the projector case. They provide ventilation and prevent the projector from overheating.

- If setting up the projector near a wall, leave a space of at least 20 cm between the wall and the air exhaust vent.
- Do not place the projector on a sofa, rug, or other soft surface, or in a closed-in cabinet unless proper ventilation is provided.


Do not do

Do not place the projector on an unstable cart, stand, or table.

The projector may fall down or tip over, and injury may result.


Do not place on an unstable surface

Do not stand on the projector or place heavy objects on it.

You may fall over resulting in injury or the projector may become damaged.


Do not do

Do not place anything that can become warped or damaged by heat near the exhaust vents. Do not bring your hands or face close to the vents while projection is in progress.

Because of hot air coming out from the air exhaust vents, you could get burnt or it could be a cause of warping or other damage to property.


Do not do

⚠ Caution

Do not block the light coming out of the projector's lens with a book or the lens cover.

If the projector's light shines on something for a long time, it will heat it, which may melt the lens cover, cause burns, or start a fire. Also, the reflected light may heat the lens and damage the projector. Use the A/V Mute function to temporarily stop projecting, or turn the power off for a long interval.



Do not do

Never try to remove the lamp immediately after use because it will be extremely hot. Before removing the lamp, turn off the power and wait the duration specified in the User's Guide to allow the lamp to cool completely.

The heat may cause burns or other injuries.



Do not do

Do not place the source of an open flame, such as a lit candle, on or near the projector.



Do not do

Unplug the projector when it will not be used for extended periods.

The insulation may deteriorate, which may result in fire.



Disconnect the plug from the outlet

Be sure to check that the power is turned off, the plug is disconnected from the outlet and all cables are disconnected before moving the projector.

Fire or electric shock may result.



Disconnect the plug from the outlet

Unplug the projector from the outlet before cleaning.

This avoids electric shock during cleaning.



Disconnect the plug from the outlet

⚠ Caution

Use a dry cloth (or, for stubborn dirt or stains, a moist cloth that has been wrung dry) for cleaning. Do not use liquid, aerosol cleaners, or solvents such as alcohol, thinner or benzine.

Water infiltration or deterioration and breakage of the projector housing could result in electric shock.


Instructions

Incorrect battery usage may cause leakage of battery fluid and battery rupture, which could result in fire, injury or corrosion of the projector. When replacing batteries, take the following precautions.


Instructions

- Insert batteries so that the polarities (+ and -) are correct.
- Do not use batteries of different types or mix old and new batteries.
- Do not use any batteries other than those specified in the *User's Guide*.
- If the batteries leak, wipe away battery fluid with a soft cloth. If fluid gets on your hands, wash them immediately.
- Replace the batteries as soon as they run out.
- Remove the batteries if you will not be using the projector for a long period of time.
- Do not expose batteries to heat or flame and do not put them in water.
- Dispose of used batteries according to local regulations.
- Keep these batteries out of the reach of children. Batteries are choking hazards and are very dangerous if swallowed.

Follow the maintenance schedule for this projector. If the interior of the projector has not been cleaned for a long time, dust may build up, which could cause fire or electric shock.

Replace your air filter periodically as needed.
Contact your dealer to clean the interior of the projector as needed.


Instructions

Do not use the projector in places where corrosive gas, such as sulfurous gas from hot springs, may be present.

Malfunction may result.


Do not do

Do not start the projector while the volume is too high. (only models with built-in speaker)

Loud sounds may cause loss of hearing. Always lower the volume before turning off the projector. Gradually increase the volume after turning on the projector.

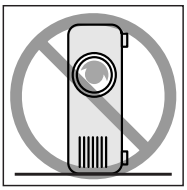

Instructions

Notes on Handling and Storage

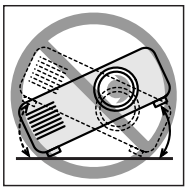
Be sure to observe the following precautions to avoid malfunctions, operating errors or damage to the projector.

Notes on Handling and Storage

- Do not use or store the projector in places where it might be subjected to high and low extremes of temperature. Furthermore, avoid places where the temperature may change suddenly.
- Be sure to observe the operating temperatures and storage temperatures given in the User's Guide when using and storing the projector.
- Do not set up the projector in places where it might be subjected to vibration or shock.
- Do not set up the projector near high-voltage electrical wires or sources of magnetic fields.
  These may interfere with correct operation.
- Do not operate the projector under any of the following conditions. If this is not observed, problems with operation or accidents may result.



While the projector is standing on its side.



While the projector is tilted one side.

- Do not tilt the projector forwards or backwards at an angle that is greater than specified in the User's Guide. Doing so may damage the projector or cause an accident.
- Do not touch the lens with bare hands.
- Always attach the lens cover to the lens when not using the projector, to prevent the lens from becoming dirty or damaged.
- Remove the batteries from the remote control before storage.
  If the batteries are left in the remote control for long periods, they may leak.
- Do not use or store the projector in places where smoke from oil or cigarettes may be present, as it can adversely affect the quality of the projected images.
- Contact your dealer to clean the interior of the projector. If the interior of the projector has not been cleaned for a long time, dust may build up, which could cause fire or electric shock.

- Epson takes no responsibility for loss or damage caused by damage to the projector or lamp failures outside service warranty conditions.
- When a still image is displayed for a long period of time, image retention may occur on the screen. Do not display images in the exact same position for long periods.

Projection Lamp

A mercury lamp with high internal pressure is used as the projector's light source. The characteristics of the mercury lamp are:

- The intensity of the lamp decreases with use.
- When it is time for replacement, the lamp will no longer light or may break with a loud noise.
- The interval of lamp replacement may vary greatly depending on the individual lamp characteristics and the operating environment. You should always have a spare lamp ready in case it is needed.
- Do not turn the projector on immediately after turning it off. Turning the projector on and off frequently may shorten the life of the lamp.
- Once the lamp replacement period has elapsed, the possibility of the lamp breakage becomes greater. When the lamp replacement message appears, replace the lamp with a new one as soon as possible.

LCD Panel

The LCD panel is manufactured using extremely high-precision technology. However, black dots may appear on the panel, or some red, blue or green dots may light up extremely brightly at times. Furthermore, sometimes striped color irregularities or brightness irregularities may also appear. They are caused by the characteristics of the LCD panel, and are not a sign of a malfunction.

Notes on Carrying the Projector

- Turn off the projector power and then disconnect the power cable from the outlet.
  Furthermore, check that all other cables have been disconnected.
- Attach the lens cover to the lens.
- Retract the adjustable foot.
- If your model of projector has a handle, hold the projector by the handle when carrying it.

When transporting the projector to the manufacturer for repairs

The internal projector components consist of many glass parts and high-precision parts. When transporting the projector, take the following measures to protect the projector from any damage that might result from shock.
Enclose the projector securely in buffer material to protect it from shock, and place it into a strong cardboard container. Be sure to notify the carrier company that the contents are fragile.

When transporting the projector by hand

- When carrying the projector with you on trips, use the optional hard traveling case or soft carrying case to carry the projector.

If traveling by aeroplane, take the projector with you as carry-on luggage.

* Epson is not liable in any way for damage to the projector which occurs while the projector is being transported.

Power cables for Overseas Use

The power cable that is supplied with this projector conforms to electrical safety regulations. Do not use a power cable other than the one supplied with the projector.
If using the projector overseas, check the power supply voltage, outlet shape and electrical rating of the projector that conform to the local standards, and purchase a proper power cable in the country.
Contact an authorized Epson dealer in one of the countries listed on page 17 for details on obtaining a proper power cable.

General power cable specifications

The following conditions must be observed regardless of the country of use.

- The power cable must have the approval marks from the standards authority of the country where the projector is to be used.
- The plug must be of the same shape as the outlets in the country of use.

Examples of standards authorities or certification marks for different countries

Country name	Standards authority or certification mark	Country name	Standards authority or certification mark
United States of America	UL	Norway	NEMKO
Canada	CSA	Finland	FIMKO
United Kingdom	BSI	France	LCIE
Italy	IMQ	Netherlands	KEMA
Australia	SAA	Belgium	CEBEC
Austria	OVE	Japan	PSE
Switzerland	SEV	Korea	EK
Sweden	SEMKO	China	CCC
Denmark	DEMKO	Singapore	PSB
Germany	VDE		

Utility Software

The software contained in the software CD-ROM that is supplied with the projector can also be downloaded from the Epson web site (http://www.epson.com). If the software is updated, the latest versions of the software will also be available from this web site.

Please check the Epson web site (http://www.epson.com) for the latest software upgrades.

Problem Check Sheets

TOP

If your projector develops a problem, make a copy of these check sheets and use them to explain the problem symptoms more clearly when calling for service.

Problems

- ☐ Power does not turn on
- ☐ Nothing appears on the screen
- ☐ A message appears
  - ☐ No image signal is being input
  - ☐ These signals cannot be handled by this projector.
- ☐ Blue screen (blue background)
- ☐ Black screen (black background)
- ☐ Projected images
- ☐ User's logo (no message appears)

Image is truncated or small

- ☐ Only part of the image is displayed
- ☐ Image is smaller than size of screen
- ☐ Image has keystone distortion
- ☐ Several pixels are missing

Image quality is poor

- ☐ Image is blurry and out of focus
- ☐ Image contains striped patterns
- ☐ Image flickers
- ☐ Characters appear to be missing

Audio (only models with built-in speaker)

- ☐ No sound is heard
- ☐ Volume is low
- ☐ Sound is distorted
- ☐ Wrong sound is heard
- ☐ Has the connected equipment been set to output audio?
- ☐ Does the sound come out when external speakers are connected? (if equipped with an Audio Out port)

Color is poor or too dark

- ☐ Too dark
- ☐ Color is poor or too dark (video)
- ☐ Color is poor or too dark (computer)
- ☐ Color different from TV/CRT

Menus

- ☐ Menus appear
  - Setting ☐ Sleep Mode : ON
- ☐ About (Video)
  - Lamp h
  - Video Signal ☐ AUTO ☐ NTSC ☐ Other
- ☐ About (Computer)
  - Lamp h
  - Frequency H Hz
  - V Hz
  - SYNC Polarity H ☐ Positive ☐ Negative
  - V ☐ Positive ☐ Negative
  - SYNC Mode ☐ Separate ☐ Composite ☐ Sync on Green
  - Resolution ×
  - Refresh Rate Hz

Menus

- ☐ Menus appear
  - ☐ Audio
    - Audio input ( )
    - Volume ( )

Write symptoms here:

EMP-
EH-
EB-
Serial number

Purchase date: / /
Indicators
(Write down colors and status of each indicator)

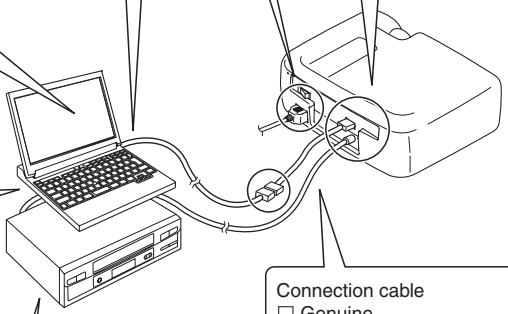
☐ Indicator ☐
☐ Indicator ☐
☐ Indicator ☐
☐ Indicator ☐

Power cable
☐ Is the cable securely connected?
☐ Power switch ON (depends on model)

Connectors
☐ Is the connector securely connected?
☐ What is the name of the port used for connection?
( )

Connector
☐ Is the connector securely connected?

Computer settings
(Display properties)
☐ LCD display
Resolution
(×)
Refresh rate
(Hz)



☐ Computer
Win/Mac/EWS
Manufacturer
( )
Model
( )
Laptop/Desktop/Integrated
Panel resolution
(×)
Video mode
( )

Connection cable
☐ Genuine
☐ Extension m
Part No. ( )
☐ Distributor/amplifier
Part No. ( )
☐ Switch
Part No. ( )

☐ Video equipment
VCR/DVD/Camera
Manufacturer ( )
Model ( )

When does the problem occur? ☐Before use ☐Immediately after starting to use ☐During use
e.g. always when ..... is done
☐Other ( )

Frequency of problem ☐Always ☐Sometimes (..... times during .....)
e.g. always when ..... is done
☐Other ( )

Epson Projector Contact List

This address list is current as of September 2009.
A more up-to-date contact address can be obtained from the corresponding website listed here. If you do not find what you need on any of these pages, please visit the main Epson home page at www.epson.com.

< EUROPE, MIDDLE EAST & AFRICA >

ALBANIA :

ITD Sh.p.k.
Gjergji Center, Rr Murat Toptani Tirana
04000 Tirana - Albania
Tel: 00355 4 2234025
Fax: 00355 4 2232990
Web Address:
http://content.epson.it/about/int_services.htm

AUSTRIA :

EPSON DEUTSCHLAND GmbH
Buropark Donau Inkustrasse 1-7 / Stg. 6 / 2. OG
A-3400 Klosterneuburg
Tel: +43 (0) 2243 - 40 181 - 0
Fax: +43 (0) 2243 - 40 181 - 30
Web Address:
http://www.epson.at

BELGIUM :

EPSON Europe B.V. Branch office Belgium
Belgicastraat 4 - Keiberg
B-1930 Zaventem
Tel: +32 2/ 7 12 30 10
Fax: +32 2/ 7 12 30 20
Hotline: 070 350120
Web Address:
http://www.epson.be

BOSNIA AND HERZEGOVINA :

KIMTEC d.o.o.
Poslovni Centar 96-2
72250 Vitez
Tel: 00387 33 639 887
Fax: 00387 33 755 995
Web Address:
http://content.epson.it/about/int_services.htm

BULGARIA :

EPSON Service Center Bulgaria
c/o ProSoft Central Service
Akad. G. Bonchev SRT. bl.6
1113 Sofia
Tel: 00359 2 979 30 75
Fax: 00359 2 971 31 79
Email: info@prosoft.bg
Web Address:
http://www.prosoft.bg

CROATIA :

RECRO d.d.
Avenija V. Holjevca 40
10 000 Zagreb
Tel: 00385 1 3650774
Fax: 00385 1 3650798
Web Address:
http://content.epson.it/about/int_services.htm

CYPRUS :

MECHATRONIC LTD
88 Digenis Akritas Avenue,
"Loizides Centre 2" - 2nd Floor
CY-1061 Nicosia
Tel: 00357 22582258
Fax: 00357 22582222
Web Address:
http://content.epson.it/about/int_services.htm

CZECH REPUBLIC :

EPSON EUROPE B.V. Branch Office Czech Republic
Slavickova 1a 63800 Brno
E-mail: infoline@epson.cz
Web Address:
http://www.epson.cz
Hotline: 800 142 052

DENMARK :

EPSON Denmark
Generatorvej 8 C 2730 Herlev
Tel: 44508585
Fax: 44508586
Email: denmark@epson.co.uk
Web Address:
http://www.epson.dk
Hotline: 70279273

ESTONIA :

EPSON Service Center Estonia
c/o Kulbert Ltd.
Sirge 4, 10618
Tallinn
Tel: 00372 671 8160
Fax: 00372 671 8161
Web Address:
http://www.epson.ee

FINLAND :

Epson Finland
Rajatorpantie 41 C FI-01640
Vantaa
Web Address:
http://www.epson.fi
Hotline: 0201 552090

FRANCE & DOM-TOM TERRITORY :

EPSON France S.A.
150 rue Victor Hugo BP 320
92305 LEVALLOIS PERRET CEDEX
Web Address:
http://www.epson.fr
Hotline: 0821017017

GERMANY :

EPSON Deutschland GmbH
Otto-Hahn-Strasse 4 D-40670 Meerbusch
Tel: +49-(0)2159-538 0
Fax: +49-(0)2159-538 3000
Web Address:
http://www.epson.de
Hotline: 01805 2341 10

GREECE :

EPSON Italia s.p.a.
274 Kifisias Avenue –15232 Halandri Greece
Tel: +30 210 6244314
Fax: +30 210 68 28 615
Email:
epson@information-center.gr
Web Address:
http://content.epson.it/about/int_services.htm

HUNGARY :

EPSON EUROPE B.V. Branch Office Hungary
Infopark setany 1.
H-1117 Budapest
Hotline: 06 800 14 783
E-mail: infoline@epson.hu
Web Address: www.epson.hu

IRELAND :

Epson (UK) Ltd.
Campus 100, Maylands Avenue Hemel Hempstead Herts HP2 7TJ U.K.Techn.
Web Address:
http://www.epson.ie
Hotline: 01 679 9015

ITALY :

EPSON Italia s.p.a.
Via M. Vigano de Vizzi, 93/95
20092 Cinisello Balsamo (MI)
Tel: +39 06. 660321
Fax: +39 06. 6123622
Web Address:
http://www.epson.it
Hotline: 02 26830058

KAZAKHSTAN :

EPSON Kazakhstan Rep Office
Gogolya street, 39, Office 707
050002, Almaty, Kazakhstan
Phone +3272 (727) 259 01 44
Fax +3272 (727) 259 01 45
Web Address:
http://www.epson.ru

LATVIA :

EPSON Service Center Latvia
c/o ServiceNet LV
Jelgavas 36
1004 Riga
Tel.: 00 371 746 0399
Fax: 00 371 746 0299
Web Address: www.epson.lv

LITHUANIA :

EPSON Service Center Lithuania
c/o ServiceNet
Gaiziunu 3
50128 Kaunas
Tel.: 00 370 37 400 160
Fax: 00 370 37 400 161
Web Address: www.epson.lt

LUXEMBURG :

EPSON Europe B.V. Branch office Belgium
Belgicastraat 4-Keiberg
B-1930 Zaventem
Tel: +32 2/ 7 12 30 10
Fax: +32 2/ 7 12 30 20
Hotline: 0900 43010
Web Address:
http://www.epson.be

MACEDONIAN :

DIGIT COMPUTER ENGINEERING
Bul. Partizanski Odredi 62 Vlez II mezanin
1000 Skopie
Tel: 00389 2 3093393
Fax: 00389 2 3093393
Web Address:
http://content.epson.it/about/int_services.htm

NETHERLANDS :

EPSON Europe B.V. Benelux sales office
Entrada 701
NL-1096 EJ Amsterdam
The Netherlands
Tel: +31 20 592 65 55
Fax: +31 20 592 65 66
Hotline: 0900 5050808
Web Address:
http://www.epson.nl

NORWAY :

EPSON NORWAY
Lilleakerveien 4 oppgang 1A
N-0283 Oslo NORWAY
Hotline: 815 35 180
Web Address:
http://www.epson.no

POLAND :

EPSON EUROPE B.V. Branch Office Poland
ul. Boksерska 66
02-690 Warszawa
Poland
Hotline:(0) 801-646453
Web Address:
http://www.epson.pl

PORTUGAL :

EPSON Portugal
R. Gregório Lopes, nº 1514
Restelo 1400-195 Lisboa
Tel: 213035400
Fax: 213035490
Hotline: 707 222 000
Web Address:
http://www.epson.pt

ROMANIA :

EPSON EUROPE B.V. Branch Office Romania
Strada Ion Urdareanu nr. 34
Sector 5, 050688 Bucuresti
Tel: 00 40 21 4025024
Fax: 00 40 21 4025020
Web Address:
http://www.epson.ro

Russia :

EPSON CIS
Schepkina street, 42, Bldg 2A, 2nd floor
129110, Moscow, Russia
Phone +7 (495) 777-03-55
Fax +7 (495) 777-03-57
Web Address:
http://www.epson.ru

Ukraine:

EPSON Kiev Rep Office
Pimonenko street, 13, Bldg 6A, Office 15
04050, Kiev, Ukraine
Phone +38 (044) 492 9705
Fax +38 (044) 492 9706
Web Address:
http://www.epson.ru

SERBIA AND MONTENEGRO :

BS PROCESSOR d.o.o.
Hazdi Nikole Zivkovica 2
Beograd - 11000 - F.R. Jugoslavia
Tel: 00 381 11 328 44 88
Fax: 00 381 11 328 18 70
Web Address:
http://content.epson.it/about/int_services.htm

SLOVAKIA :

EPSON EUROPE B.V. Branch Office Czech Republic
Slavickova 1a
638 00 Brno
Hotline: 0850 111 429 (national costs)
Email: infoline@epson.sk
Web Address:
http://www.epson.sk

SLOVENIA :

BIROTEHNA d.o.o
Litijska Cesta 259
1261 Ljubljana - Dobrunje
Tel: 00 386 1 5853 410
Fax: 00386 1 5400130
Web Address:
http://content.epson.it/about/int_services.htm

SPAIN :

EPSON Ibérica, S.A.
Av. de Roma, 18-26
08290 Cerdanyola del Vallés
Barcelona
Tel: 93 582 15 00
Fax: 93 582 15 55
Hotline: 902 28 27 26
Web Address:
http://www.epson.es

SWEDEN :

Epson Sweden
Box 329 192 30 Sollentuna
Sweden
Tel: 0771-400134
Web Address:
http://www.epson.se

SWIZERLAND :

EPSON DEUTSCHLAND GmbH
Branch office Switzerland
Riedmuehlestrasse 8 CH-8305 Dietlikon
Tel: +41 (0) 43 255 70 20
Fax: +41 (0) 43 255 70 21
Hotline: 0848448820
Web Address:
http://www.epson.ch

TURKEY :

TECPRO
Sti. Telsizler mah. Zincirlidere cad.
No: 10 Kat 1/2 Kagithane 34410 Istanbul
Tel: 0090 212 2684000
Fax: 0090212 2684001
Web Address:
http://www.epson.com.tr
Info: bilgi@epsonerisim.com
Web Address:
http://www.epson.tr

UK :

Epson (UK) Ltd.
Campus 100, Maylands Avenue
Hemel Hempstead Herts HP2 7TJ
Tel: (01442) 261144
Fax: (01442) 227227
Hotline: 08704437766
Web Address:
http://www.epson.co.uk

AFRICA :

Contact your dealer
Web Address:
http://www.epson.co.uk/welcome/welcome_africa.htm
or
http://www.epson.fr/bienvenu.htm

SOUTH AFRICA :

Epson South Africa
Grnd. Flr. Durham Hse, Block 6
Fourways Office Park
Cnr. Fourways Blvd. & Roos Str.
Fourways, Gauteng. South Africa.
Tel: +27 11 201 7741
/ 0860 337766
Fax: +27 11 465 1542
Email: support@epson.co.za
Web Address:
http://www.epson.co.za

MIDDLE EAST :

Epson (Middle East)
P.O. Box: 17383 Jebel Ali Free Zone Dubai
UAE(United Arab Emirates)
Tel: +971 4 88 72 1 72
Fax: +971 4 88 18 9 45
Email: supportme@epson.co.uk
Web Address:
http://www.epson.co.uk
welcome/welcome_africa.htm

< NORTH, CENTRAL AMERICA & CARIBBEANI ISLANDS >

CANADA :

Epson Canada, Ltd.
3771 Victoria Park Avenue
Scarborough, Ontario
CANADA M1W 3Z5
Tel: 905-709-9475
or 905-709-3839
Web Address:
http://www.epson.ca

COSTA RICA :

EPSON Costa Rica.
De la Embajada Americana,
200 Sur y 200 Oeste
Apartado Postal 1361-1200
Pavas
San Jose, Costa Rica
Tel: (506) 2210-9555
Web Address:
http://www.epson.com.cr

MEXICO :

EPSON Mexico, S.A. de C.V.
Boulevard Manuel Avila
Camacho 389
Edificio 1, Conjunto Legaria
Col Irrigación, C.P. 11500
México, DF
Tel: (52 55) 1323-2052
Web Address:
http://www.epson.com.mx

U. S. A. :

Epson America, Inc.
3840 Kilroy Airport Way
Long Beach, CA 90806
Tel: 562-276-4394
Web Address:
http://www.epson.com

< SOUTH AMERICA >

ARGENTINA :

EPSON Argentina SRL.
Ave. Belgrano 964
1092, Buenos Aires, Argentina
Tel: (54 11) 5167-0300
Web Address:
http://www.epson.com.ar

BRAZIL :

EPSON Do Brasil
Av. Tucunaré, 720
Tamboré Barueri,
Sao Paulo, SP Brazil 0646-0020,
Tel: (55 11) 3956-6868
Web Address:
http://www.epson.com.br

CHILE :

EPSON Chile S.A.
La Concepción 322 Piso 3
Providencia, Santiago,Chile
Tel: (562) 230-9500
Web Address:
http://www.epson.cl

COLOMBIA :

EPSON Colombia LTD.
Calle 100 No 21-64 Piso 7
Bogota, Colombia
Tel: (57 1) 523-5000
Web Address:
http://www.epson.com.co

PERU :

EPSON Peru S.A.
Av. Canaval y Moreyra 590
San Isidro, Lima, 27, Perú
Tel: (51 1) 418 0210
Web Address:
http://www.epson.com.pe

VENEZUELA :

EPSON Venezuela S.A.
Calle 4 con Calle 11-1
Edf. Epson La Urbina Sur
Caracas, Venezuela
Tel: (58 212) 240-1111
Web Address:
http://www.epson.com.ve

< ASIA & OCEANIA >

AUSTRALIA :

EPSON AUSTRALIA PTYLIMITED
3, Talavera Road, N.Ryde NSW
2113, AUSTRALIA
Tel: 1300 361 054
Web Address:
http://www.epson.com.au

CHINA :

EPSON (CHINA) CO.,LTD.
7F, Jinbao Building,
No.89 Jinbao Street,
Dongcheng District,
Beijing, China
Zip code: 100005
Tel: (86-10) 85221199
FAX: (86-10) 85221123
Hotline: 400-810-9977
http://www.epson.com.cn

HONGKONG :

Epson Service Centre HONG KONG
Unit 517, Trade Square,
681 Cheung Sha Wan Road,
Cheung Sha Wan, Kowloon,
HONG KONG
Support Hotline: (852) 2827
8911
Fax: (852) 2827 4383
Web Address:
http://www.epson.com.hk

INDIA:

EPSON INDIA PVT. LTD.
12th Floor, The Millenia, Tower A, No. 1
Murphy Road, Ulsoor, Bangalore 560 008
India
Tel: 1800 425 0011
Web Address:
http://www.epson.co.in

INDONESIA:

PT. EPSON INDONESIA
Wisma Kyoei Prince, 16th Floor,
Jalan Jenderal Sudirman Kav. 3,
Jakarta, Indonesia
Tel: 021 5724350
Web Address:
http://www.epson.co.id

JAPAN :

SEIKO EPSON CORPORATION SHIMAUCHI PLANT
VI Customer Support Group:
4897 Shimauchi, Matsumoto-shi,
Nagano-ken, 390-8640 JAPAN
Tel: 0263-48-5438
Fax: 0263-48-5680
Web Address:
http://www.epson.jp

KOREA :

EPSON KOREA CO., LTD.
11F Milim Tower, 825-22
Yeoksam-dong, Gangnam-gu,
Seoul,135-934 Korea
Tel : 82-2-558-4270
Fax: 82-2-558-4272
Web Address:
http://www.epson.co.kr

MALAYSIA :

Epson Malaysia SDN. BHD.
3rd Floor, East Tower, Wisma Consplant 1
No.2, Jalan SS 16/4,
47500 Subang Jaya,
Malaysia.
Tel: 03 56 288 288
Fax: 03 56 288 388
or 56 288 399
Web Address:
http://www.epson.com.my

NEW ZEALAND:

Epson New Zealand
Level 4, 245 Hobson St
Auckland 1010
New Zealand
Tel: 09 366 6855
Fax 09 366 865
Web Address:
http://www.epson.co.nz

PHILIPPINES:

EPSON PHILIPPINES CORPORATION
8th Floor, Anson's Centre,
#23 ADB Avenue, Pasig City
Philippines
Tel: 032 706 2659
Web Address:
http://www.epson.com.ph

SINGAPORE :

EPSON SINGAPORE PTE. LTD.
1 HarbourFront Place #03-02
HarbourFront Tower One
Singapore 098633.
Tel: 6586 3111
Fax: 6271 5088
Web Address:
http://www.epson.com.sg

TAIWAN :

EPSON Taiwan Technology & Trading Ltd.
14F,No. 7, Song Ren Road,
Taipei, Taiwan, ROC.
Tel: (02) 8786-6688
Fax: (02) 8786-6633
Web Address:
http://www.epson.com.tw

THAILAND:

EPSON (Thailand) Co.,Ltd.
42th Floor, Empire Tower,
195 South Sathorn Road,
Yannawa, Sathorn, Bangkok
10120, Thailand.
Tel: 02 685 9899
Fax: 02 670 0669
Web Address:
http://www.epson.co.th